

COMMUNITY PROGRAMS

Volunteer Visiting, Day Wellness, Bereavement Programs

- **Volunteers and Volunteer training**-Fall training will be offered virtually, limited volunteers on site
- **Day wellness program**- Support provided via telephone/virtual, face to face gatherings planned for late fall-TBA
- **Volunteer Visiting**- Supports offered via telephone/virtually, no-in home visits
- **Adult/children's bereavement programs**: Mainly offered telephone or virtual, some face to face
- **Camp Keaton**: has been cancelled for 2020, all applicants will have priority placement for 2021.

ADMISSION - RESIDENTIAL

ACCEPTING PATIENTS WITH RESTRICTIONS

1. Assessments for admission-mainly through video conferencing-with little exception for in-home appt.
2. Patient must meet our regular criteria for intake admission plus the following:
 - a. Patient will be tested for COVID 19 prior to admission and results must be negative for COVID-19
 - b. All patients who have not been tested twice for COVID-19, they will be placed in isolation for 14 days and then tested again.
 - c. All persons living with or in contact with patient will be assessed for risk of potential exposure to COVID 19
 - d. Patient must agree to visitor restrictions. Approved visitors must agree to practice all Public Health directives while outside of the hospice-including social distancing and isolation when possible.

VISITOR RESTRCTIONS

VISITING HOURS 11-8 pm, No public visitors

- Doors are **locked at all times**
- **3 approved visitors, up to three (3) visitors within 24 hours, no in an out privileges**
- Visitors are expected to self-isolate when not in hospice-to protect resident and staff
- **NO PERSON WHO has a fever, suspected or confirmed for Covid-19 will be permitted in the building**
- **Non-approved Visitors** may visit at the window or in designated area and must adhere to physical distancing, wearing a mask and follow all public health directives implemented at the hospice.

SCREENING

ACTIVE SCREENING FOR STAFF AND VISITORS

- **Doors are locked**, only approved patient visitors will be permitted inside building
- 1. Upon arrival at door call this number- **365.323.8365**
- 2. Each visitor will be asked COVID 19 screening questions prior to entry
- 3. Visitors must pass the active COVID-19 screening-including but not limited to: no symptoms- fever/feverish, cough, difficulty in breathing; no international travel (outside of Canada) in the last 14 days; no contact with a suspected or confirmed person with COVID-19; and no contact with any person with undiagnosed acute respiratory illness

IF VISITOR DOES NOT PASS SCREENING- They will **NOT be** permitted on-site and will need to complete a self-assessment at www.Ontario.ca/coronavirus and call Hamilton public health services COVID-19 hotline at 905-974-9848* or telehealth Ontario at 1-866-797-0000

- **IF VISITOR PASS THE INITIAL SCREENING**- they will be allowed entry into building and must follow these steps:

1. **Sanitize their hands- must remove any outside gloves (including latex).**
2. **Temperature taken--if fever present you will not be permitted.**
3. **Put on cloth mask (provided)- it must be worn at all times while on site- No Outside Mask allowed.**
4. **Wash hands when entering and leaving patient's room.**
5. **No gathering in halls and must maintain physical distance from others.**