## Living Well When There Is No Cure

# MAKING //emovies COUNT



COMMUNITY ANNUAL REPORT 2017/2018

### MESSAGE FROM THE BOARD OF DIRECTORS



Chair of The Board

of Directors

THANK YOU!

As the Chair of the DBKH board for the past 8 years, I am very pleased by the changes we have made and the services that we provide our community. Each year I have witnessed our team go above and beyond to meet the needs of our patients and their families. This year our community surveys indicated that over 95% valued the experience of having their loved in the care of the hospice.

As you review our Annual Report, you will see how our community has continued to support our sustainability and we are grateful to every individual, business and corporation for their generosity. You will also see the dedication of our team and how it is the personal and compassionate efforts of our group that makes the difference in our service.

As a board we see there is a growing need to do more. We look forward to working with our health and community partners to meet those emerging challenges. Our board and management team are strong and focused on meeting the needs of every family so that there are no barriers to care.

As my term as Chair ends, I am committed in continuing to support DBKH as it is an incredible organization that is vital to our community. In addition to the outstanding team, I would personally like to thank Clare. Her amazing leadership and skills have contributed to many improvements at the Hospice and a vision for the future of palliative care in the Greater Hamilton Area.

#### BOARD OF DIRECTORS 2017/18

Ruby Sarmiento Amog Lu Cacioppo Nancy Donohue Jane Evans Lynda Fraser Ann Holton Shairoz Kherani Dave Lumsden Jim Panoff Janice Shearer Rick Simmons

#### BOARD OF DIRECTORS 2018/19

(Proposed to be accepted September 2018 Annual General Meeting)

Ruby Sarmiento Amog Nancy Donohue Lynda Fraser Ann Holton Shairoz Kherani Jim Panoff Janice Shearer Rick Simmons David Vainer

#### **MISSION**

Inspired by the vision of Dr. Bob Kemp, we compassionately serve the emotional, physical, social and spiritual needs of individuals living with a progressive life-limiting illness until the end of life.

We support them, their bereaved and our community through our residential, outreach and bereavement programs. VISION

We collaboratively lead, shape and deliver compassionate Hospice Palliative Care.

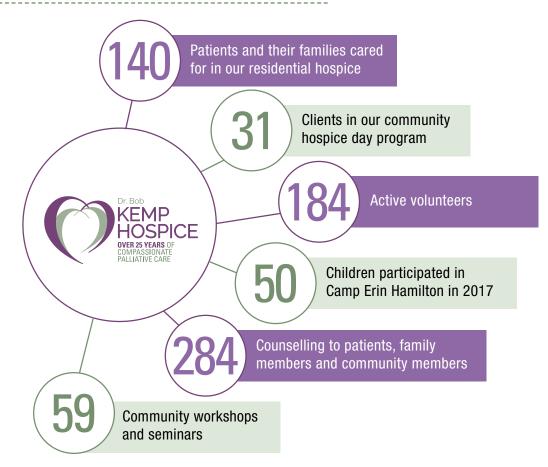
### VALUES

- Dignity & Integrity
- Diversity
- Compassion, Kindness and Respect
- End of Life
- Continuous Enquiry and Learning

Providing excellence in care to individuals and families living with a progressive life-limiting illness.



## YEAR IN REVIEW



### A MESSAGE FROM OUR **EXECUTIVE** DIRECTOR

This year we continue to strengthen our organization to meet the current and future needs of our community. The board of director's established three priority areas of focus:



CLARE FREEMAN CYW, BA, MSW, RSW

- Develop hospice bereavement expertise
- Build on outreach community services
- Grow expertise in paediatric palliative care and partnership with HHS

With the direction of these priorities we engaged in a strategic public awareness campaign. We were so pleased to partner with CHML and Cable14 to bring forth two six part series that had an overwhelmingly positive response. Our plan is to continue to engage and educate our community to improve how we talk about and support individuals and their communities affected by a progressive life-limiting illness, death and bereavement. Part of this was growing our bereavement programs over the year with new partners that included De La Sol Yoga, St. Joseph's and Hamilton Aids Network.

Every year the hospice has a wish list of equipment, or renovations needed that go beyond our fundraising capacity. We were able to upgrade and remodel all of our bedrooms and nurses station in 2017/2018. Thank you to ArcelorMittal and The Gentlemen's Charity for your generosity in enabling these much needed projects to be completed.

We are very grateful to receive the additional support from The Hamilton Community Foundation to begin the first steps in providing paediatric hospice care. This enables us to complete the first stage of reviewing our current building capacity and other sites in our community to provide hospice palliative care approaches for children with life-limiting illnesses and their families.

As you review our work over the past year, we hope you will continue to support the expansion needs of each program and the future care plans for paediatric palliative patients.

#### Dr. Bob Kemp Hospice | MAKING *Memories* COUNT

# 2017/2018 HOSPICE REPORT

	\$ 1,475,710	\$ 1,467,353
Donations	766,865	750,235
Special events	405,492	393,047
Other	30,884	14,044
	2,678,951	2,624,679
Expenses:		
Wages and benefits	1,869,674	1,848,220
Advertising and promotion	87,630	53,295
Interest and bank charges	14,218	12,064
Insurance	11,943	13,432
Office expense	21,583	27,995
Professional development	18,074	16,281
Professional fees	45,966	22,782
Program and services	66,277	60,163
Repairs and maintenance	63,603	49,877
Travel	5,910	7,222
Special events	166,184	140,996
Utilities	48,159	59,787
	2,419,221	2,312,114
Excess of revenues over expenses before the undernoted items	259,730	312,565
Other expenses (income):		
Amortization of property and equipment	171,431	173,479
Amortization of deferred capital contributions	(84,750)	(78,689)
Interest income	(9,419)	(3,405)
Camp Erin - revenues	(50,396)	(56,934)
Camp Erin - expenses	57,006	44,333
Unrealized loss on investments	13,505	-
Realized loss on investments	2,644	-
Donation to the Hamilton Community Foundation	10,000	-
	110,021	78,784
Excess of revenues over expenses	* 149,709	233,781
Net assets, beginning of year	3,893,694	3,659,913
Net assets, end of year	\$ 4,043,403	\$ 3,893,694

THE DR. BOB KEMP HOSPICE FOUNDATION INC.

2018

2017

Statement of Operations and Changes in Net Assets

**Revenues:** 

Year ended March 31, 2018, with comparative information for 2017

For the Full Audited Financial Statements please contact Dr. Bob Kemp Hospice. \*Restricted to contingency fund.

## 2017/2018 HOSPICE FINANCIAL REPORT

### **\$1,203,241.00** PRIVATE DONATIONS, COMMUNITY EVENTS, HOSPICE RUN SIGNATURE EVENTS & GRANTS

### \$1,475,710.00 GOVERNMENT FUNDING

Hospice is about celebrating life & quality of living. All services, including our residential program, are provided at no cost to those who qualify and their families.

For the full auditor's report, please contact Dr. Bob Kemp Hospice or visit our website kemphospice.org

nnual Report 2017/2018 5

# RESIDENTIAL CARE

#### A MESSAGE FROM...

#### OUR **DOCTORS**

We have been working diligently this year on improving patient access to palliative care. This includes admittance on weekends and implementing steps that make the referral process easier for patients and families.

We are on call 24 hours a day and hold rounds every Thursday where we meet with the whole team and see every patient in the house.

We are dedicated to ensuring that symptom and pain management are handled as efficiently and as quickly as possible.



DR. SABIRA Kanani



### OUR CLINICAL NURSE SPECIALIST

Every referral we receive to our residential hospice is assessed by the Clinical Nurse Specialist. Before admittance we support patients and their families at home with symptom management and family support, collaborating with the family physician, HNHB LHIN, visiting nurses and hospice volunteers. These educational and supportive interventions result in decreased emergency visits and allow patients to be cared for in their home as long as they are able with admission to hospice when appropriate.

Since October 2017, I've been a part of the Palliative Care Outreach Team (PSCOT) composed of expert palliative care physicians, advance practice nurses, psycho-social spiritual clinicians and a nurse navigator. We collaborate and support family doctors and community nurses in pain and symptom management as well as collaborating on goals of care, end of life and bereavement support.

#### RESIDENTIAL CARE DIRECTOR

In the year 2017/18 we were privileged to care for 140 residents and their families. We continue to collaborate with other hospices in our LHIN. This allows families better access to hospice care. We have continued our partnership with the Hamilton Family Health Team, representing approximately 165 family physicians that generate many of our hospice referrals.

To live well is individual, however with compassionate and supportive care each person is able to spend their final days in the way that means the most to them and their families. Our team collaborates with each patient and family to provide both outstanding care but also to celebrate life and live well until the very end.



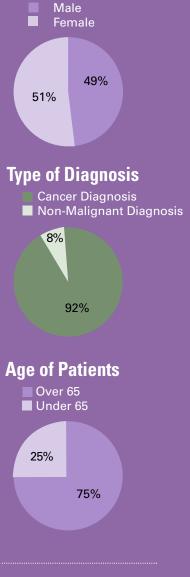
ARMILA KAJANI RN, BScN, MN, CHPCN(C) Clinical Nurse Specialist



**DEBBIE ROBINSON** Reg N, CHPCN(C) Director of Residential Care

### 2017/18 RESIDENTS:

Gender



- Average age: 65
- 247 assessments
- Weekend admittance: **33%**
- Daily occupancy: 93%
- Hospital referrals: 29%
- Home referrals: 71%

6. Annual Report 2017/2018



# **DAY HOSPICE & VISITING VOLUNTEER PROGRAMS**

### A MESSAGE FROM...

#### OUR DAY HOSPICE

told you have a life-limiting illness and what the significance is of every hour, minute and second thereafter.

we celebrate life. Our outreach programs which include day hospice and visiting volunteer programs offer social & emotional support as well as therapeutic and limiting illnesses. We get to know our wellness programming.

The Day hospice is held weekly in our residential building. Our patients come from their own homes in the community or from their beds in our residential hospice. A special thank you to the many partners Our team works hard to provide a wholesome meal and an environment that encompasses rest, relaxation, therapeutic value and just plain fun. Throughout the year we integrate legacy, culture, affirming life and living to the fullest. Some themes offered this year were learning the history of smudging, tobacco and We played Dreidel during Hanukah and enjoyed symbolic foods of celebration for



Sharing

Imagine how time must stand still when is dying allows for meaning, significance and legacy.

The hospice visiting volunteer program is also an incredibly vital program pro-At the hospice, when there is no cure, viding companionship for patients and respite for caregivers. Trained volunteers are matched with people in our community that have progressive, lifecommunity clients well and take part in their hobbies, play their music, reminisce about old photos, cook favorite recipes and if able enjoy the fresh air.

we have that participate in our day hospice programming. We have been very fortunate to have the NIE Spa of Ancaster regularly provide manicures, pedicures and gentle massage at the bedside for residents and their family members. A special project was made possible this year through Crock-a-Doodle Pottery song in an Indigenous Drumming Circle. who came on site to help create a dessert platter for the Day Program. Those attending, initialed, painted and chose Chinese New Year. the colours. It offered dignity and pride religious knowing that this platter will be used for and cultural stories years to come. Thank you to all of our with someone who partners for supporting these programs.

> CHERILYN KISLOSKY-MCLELLAN RBA. RPN Manager of Volunteer Programs

#### **FROM** THE KITCHEN THE HEART OF **OUR HOME**

The kitchen at the hospice is a very special place filled with love, laughter and generosity. You will always find freshly baked treats and two homemade soups for families. Our dedicated staff and team of volunteers work hard to provide our residents with their favourite food, just like home.

A special thank you to the Longo family who supplied food for over a month. The hospice kitchen, greatly appreciates all the wonderful donations we receive from our community.



**KYLIE NATTRESS** Kitchen Manager



SARA KLINCK. MMT, RP, MTA Music Therapy



#### OUR MUSIC THERAPY PROGRAM

In Residential Care, approximately 275 sessions were provided for residents and/or families at the bedside. Music therapy experiences such as clinical improvisation, song-writing, lyric analysis, and song-choice were used to facilitate reminiscence, relaxation, reduction of negative end-of-life symptoms (i.e.: pain, anxiety), as well as communication, creative self-expression, and legacy work.

In the Day Hospice Program, music therapy group sessions were offered once per month, with anywhere from 4-12 participants. Group therapy focused on enhancing interaction and socialization, creative self-expression, and promoting feelings of accomplishment, through engaging in singing, improvisation, song-writing, instrument-playing, and more. Two undergraduate Music Therapy Interns received clinical supervision and experience in end-of-life Music Therapy and were incredibly grateful for the opportunity to intern at Dr. Bob Kemp Hospice as part of their learning and professional development.



# WHEN THERE IS NO CURE... THERE IS HOSPICE PALLIATIVE CARE



**DANIELLE ZUCCHET** Director of Development

#### A MESSAGE FROM OUR DIRECTOR OF DEVELOPMENT...

On behalf of Dr. Bob Kemp Hospice we are so grateful for every personal donation, every corporate sponsorship and every family that gives back to help the next family. We receive just over half of our funding from the government, which means we must raise over 1.2 million dollars through grants and community support. In 2017 we added a raffle campaign to our fundraising programs and were able to raise over \$60,000 for our bereavement services. Every year we have a wish list of needs

in our residential hospice that is outside of our funding capacity. Below is a list of how individuals and corporations can support our programs and specialty projects. Thank you to all of our donors and corporate partners who generously supported us in 2017/2018. This year we look forward to sustaining and expanding our current programs as well as planning for paedatric hospice support.

## A LIST OF WAYS OUR COMMUNITY CAN SUPPORT OUR SERVICES...

#### MEMORIAL GIFTS/ CELEBRATIONS OF LIFE

Consider naming us as your "Charity of Choice" to encourage others to support the Hospice. Donations can be made on the Hospice website or donation cards are available in our office.

#### MEMORY PATH

Join the many families that have added their loved ones to our beautiful garden memory path. For a gift of \$1000, a customized stone plaque is added to our garden. Ask our office for a form.

#### COMMUNITY FUNDRAISING – DO YOUR OWN THING

Hosting your own fundraising event to benefit the Hospice is a wonderful way for individuals, businesses, groups and service clubs to support the Hospice and raise awareness of our programs and services. Big or small, every dollar matters. Ideas: garage sale, golf tournament, car wash, dance, lemonade stand, BBQ, coffee fund.

#### SUPPORT OUR SIGNATURE EVENTS

Each year, the Hospice hosts four events to suit a variety of interests: a gala, a family hike, golf day and fashion event. For details and to order tickets see kemphospice. org/events

#### HOME & HEARTH MONTHLY DONOR

A convenient way for you to give a set amount through the year. \$5 per month makes a difference and help us continue to offer care for the next family.

#### LEGACY AND DIGNITY GIFT

Make a gift through a will, insurance, securities or bequest/capital gift or endowment.

### CAMPAIGNS

Consider joining our community donor list to make your contributions to our seasonal appeals mailed to area residents.

#### **CORPORATE LEADERSHIP**

Several companies proudly sponsor Hospice programs. We can help you become a corporate sponsor and customize a package to meet your needs.

#### GRIEVING HEARTS LOTTERY CAMPAIGN

Purchase tickets to support our grief and bereavement programs. Tickets are \$20 each or 6 for \$100.





## MAKING MEMORIES COUNT ... RIGHT TO THE END OF LIFE.



# **BEREAVEMENT & SUPPORTIVE CARE**

JESSICA MILETTE, MSW Manager of Bereavement and Supportive Care

#### **GRIEF PROGRAMS FOR ADULTS**

Jessica Milette is our new Bereavement and Supportive Care Manager who works with residents, their families, and community members during their end-of-life and grief journeys. Following the death of her own mother when she was 15, Jessica knows how vital holistic and compassionate support for patients and their families is for end-of-life care. Jessica has over 9 years of experience in bereavement peer support, providing understanding and an empathetic ear to bereaved. As the new Bereavement and Supportive Care Manager, Jessica aspires to cultivate a space where one can feel supported in a way that honours their own unique grief journey and identities.

Jessica holds a Bachelor of Applied Science in Child, Youth, and Family Studies from the University of Guelph and a Master of Social Work degree from Wilfrid Laurier University.

#### **TYPE OF GROUPS:**

- Spousal Loss Support Group
- Caregiver Support Circle
- Mad Grief Group
- Yoga for the Grieving Heart
- Hiking through Grief
- Youth Wellness Centre Bereavement Group

"It has been an experience I will hold always, as grief groups are hard to come by. Location was very cozy, backyard is beautiful, created a lovely atmosphere."

— Group Participant —



"The mutual help model really worked for me. I have been to support groups in the past where the facilitators led the group but never participated. Having a group where the facilitators were equally vulnerable truly made it feel safe. Thanks! Great group."

- Group Participant -

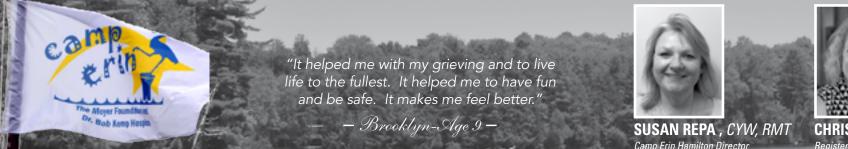


"This group was helpful in making me feel supported, connected, and less alone. It connected me with resources."

— Group Participant **—** 



MAKING *Memories* COUNT | Dr. Bob Kemp Hospice



#### **GRIEF PROGRAMS FOR CHILDREN** (AGE 6 - 17 YEARS)

#### **CAMP ERIN HAMILTON**

Throughout the weekend we integrate different ways of offering support. This year, one of our Cultural Grief Activity Facilitators told the teaching about the Strawberry Moon and described how a strawberry looks like a heart. It reminds us of love and helps us remember our feelings for our loved ones that have died. She went on to describe how it has seeds so it gives life to other food. It is food so it sustains our lives. Once each camper had enjoyed their strawberry they took the stem and threw it into the fire giving thanks for the wonderful strawberry and its new meaning.

Camp Erin Hamilton had a wait list in 2017 of kids ages 6-17 applying to attend this no fee bereavement camp. One of our campers was a teenage girl who lost her grandmother in December 2016 and then in March 2017, two months prior to the Meet and Greet on May 16th, her father died by suicide. She was at the rock wall and wanted to participate but did not feel that she would be successful. She watched and supported the others in their quest to conquer this activity which both improves confidence in your self and in your support team. She finally harnessed up and was encouraged by her cabin and the other cabins present at the activity to try. They all belayed for her. She managed to get about 2 feet off the ground and rang the bells at that level. She felt quite accomplished and everyone supported her and cheered for her.

THANK YOU TO ALL OF OUR SPONSORS, STAFF AND VOLUNTEERS FOR HELPING US SUPPORT OUR CAMPERS.



"Camp Erin helped me to realize that there are many other people who are going through the same things that you are. It also helps to get to know about your fellow campers and buddies. All and all, I think that the camp was a very good experience and I would totally, 100%, recommend to other kids that are struggling with grief of loved ones."

-Sydney-Age 15 -





Camp Erin Hamilton Director



#### **CORPORATE SPONSORS:**

Dr. Bob Kemp Hospice The Moyer Foundation Camp Wenonah Circle of Life Cremation and Burial Centre Inc. Hamilton Community Foundation Waterford Queen Victoria Ippolitto Group Johnston Chrysler Fiat Rain Communications Inc. CHMI Children's Fund Sweet Paradise Bakery Old Republic Insurance Company of Canada Mount Hamilton Christian **Reformed Church** Royal Canadian Legion Branch 163 Stresscrete Group Blackhawk Combustioneering Ltd. Corpus Christi Catholic Women's League Order of the Eastern Star, Edgemount Chapter No. 127





**TRUDY COWAN** Manager of Events and Community Engagement

### **CORPORATE SPONSORS:**





- · Adesa Kitchener
- $\cdot$  Ancaster Mill
- · Barry's Jewellers
- $\cdot$  Deloitte
- $\cdot$  Collyer Benson Capital Inc.
- $\cdot$  First Ontario Credit Union
- $\cdot$  IBM Canada
- · Ippolito Group
- · Lafarge Canada Inc.
- $\cdot$  Meridian Credit Union
- $\cdot$  Minuteman Press Hamilton
- $\cdot$  Multi Area Development Inc.
- $\cdot$  P.X. Dermody
- $\cdot$  RBC Royal Bank
- $\cdot$  Spectrum Healthcare
- $\cdot$  St. Mary's Cement
- $\cdot \ {\rm Stresscrete} \ {\rm Group}$
- $\cdot$  Stryker
- $\cdot$  The Dunham Group
- $\cdot$  Waterford Sand and Gravel

# SIGNATURE EVENTS FOR 2017

Dr. Bob Kemp's vision was to provide all of the programs, including residential care, at no cost to the patient or their families. In order to continue to follow his vision we are required to raise just over 1.2 million dollars annually. Every year we run four signature events that are generously supported by our community and corporate sponsors.



#### 9TH ANNUAL PAINT THE TOWN RED

Held at Michelangelo Events and Conference Centre, over 420 guests in attendance.

Our generous community were able to help raise close to **\$147,000**.

**10th Annual Paint The Town Red held on May 3, 2018** (Title Sponsor Deloitte, will be highlighted in our 2018/2019 AGR)

11th Annual Paint The Town Red to be held May 2, 2019



### 13TH ANNUAL HIKE FOR HOSPICE

A wonderful day was had by all 250 attendees at Confederation Park. This amazing group of sponsors, walkers and donors were able to raise over **\$60,000**.

14th Annual Hike For Hospice held June 16, 2018

15th Annual Hike for Hospice to be announced (June 2019)



#### **13TH ANNUAL GOLF DAY FOR HOSPICE**

Beautiful weather for the 120 golfers that came out to support our day. We were able to raise close to **\$75,000**. A special thanks to our long time event sponsor, **Old Republic Canada**.

14th Annual Golf Day held August 16, 2018 15th Annual Golf Day To Be Announced

OLD REPUBLIC CANADA





### 13TH ANNUAL FALL FASHION SHOW

The music of the night rocked the runway as 470 men and women experienced an evening of fashion and fun. With special thanks to our wonderful event sponsor **Johnston Motors**, we raised over **\$85,000**.

1st Annual Handbags for Hospice to be held October 18, 2018 at Michelangelo Events and Conference Centre





























The Hamilton Spectator, Corus Radio, Cable and Learn" sessions which focus on topics support-14, Pattison, Hamilton Community News and ing an inter-disciplinary approach to palliative care. the Hamilton Chamber of Commerce on a widespread community awareness campaign. We also held numerous Lunch 'N Learns, participated in panel discussions and took part in community Family Health Teams members, learners from the events across the city.

In partnership with the Division of Palliative community nurses. Care, and the Department of Family Medicine at

In 2017 we worked with our media partners McMaster University, we've hosted monthly "Lunch Attendees include staff from the five residential hospices within the HNHB LHIN, volunteers, our local hospitals, HNHB LHIN coordinators, Faculty of Medicine, social workers, psycho-social spiritual consultants, advance practice nurses and



CARE

CLAM REDAAN

#### Time to talk about living, and dying, well We're all about the cure, but in fact, we will die, and you need a plan

HAMILTON

There are many fears we all live with daily. and one of those fears is hearing the words that we or someone we care about in dying from a life-limiting illness, like Cancer or ALS.

I remember hearing these words about 15 years ago. My family stood there as we heard hem says "Nowhave stage four bone cancer and you have at best a year to live but most Mody sin months". Intend there achieves and in shork. How

could this be when he wallerd into his sppolintment, and he is working daily.

We throught there must be more than run he done. But the reality soon mark in. My childress more in middle school at the time when we then learned that it was not just one of their grandfathers that were doing but both. Within als months both granifichers were game before the age of 75 because of can cen. None of unwere prepared, none of un knew how to talk or plan for a good death and for living well up to end of life. We missed some important moments, but we did the best we could.

They want age this May, I work on the leadenskip role at Dr. Bols Kroup Houping. Dr. Bols Komp himself was a leader 15 years ago, advocating the need for pulliative care in the community including the need the a residential hospice. His legary of compansion and care has inspired our work and care ever since. What I have come to understand more clearly is we all need to talk more openly about dying and our wishes at the end of life. An both our medical directors have said to me many times "we are a death phobic country". We talk about the quality of Iving well stoot the quality of dying a good death.

We talk tough about finding a cure, fighting and surviving diseases but then we stop talking when there is no cure. We art as through we have failed. In the UK and Anotralia, they are more progressive and more open to this discussion thus people can acess services and supports more openly, and they talk about their end of life care plana. They offer better support to caregivers and their families. They offer more information, services and support for the emotional proreas and legal process of dying Last year over 12,000 people in Hamilton

died. Each one of those has friends, col-



Or Bob Kerry worked for 25 years on improving pallative care in Ontario. Today altempics or Stone Church Roadnear Upper Wellington Street bearshis name.

leagues and family members effected. Dolog cal and legal processes of thing and can help and death is truly an issue that we will all families manage better and grieve more speady. Advance care planning is not just According to the Continuing Care Reportabout DOB or your medical directive. It is ing System, in 1014 Integ. 42 per cent of pullisrestrict around having conversations about they care particula in Manufitor, Mingara, Halwho is your family and he circle of friends ton Brant urve died in hospital, and stopper will speak for you if you cannot. Who will be creat, or phone Canadiana in Ontaria, dationt your main caregiver? Are they up to the task? Do they fully understand what is cureceive any palliative care acretices. The main reason given for this is the majority of us do not know what services are praifable to us

are available? and what a pulliative approach means or We plan for many things in our lives, like the high of dilders, building relationships buying a broast, planning our mends and fit lage of witnessing a pullistive curv approach, neeing the expective and companion that ness, but we stop talking when it comes to planning for our death. We can change this by starting the conversation in our home and with our bringly. canse we provide support to those who are dying from a progressive life-institing liness

pected of them? What resources or servi

Join us at Dy Bub Kemp Hospice as we work with our partners in the community and you to open this conversation and to build's community that relebrates Bring and dying well. Nursing is an integral part of pullistive care, please join us in a salute and thank you during National Naming Week

The terms advances carse in the wign to many Clare freeman, executive director, Dr. Bolt What people don't realize is that advance Kamp Cantre for Hospice Pallative Care. care planning can ease the emotional, physi-

COMMENT ARTICLE GUIDELNES Passe send articles also multite Housed Clicity Addient Principal com

what it rando for us.

such as cancer or ALS.

twees at and gs.

In the past two years, I have had the privi-

our staffmembers and large volumeer team

deliver to patients and their families. Be-

The folks who come to us are at all stages of

85s, with the average age being 7t. This year

we had a number of people who were be-



#### 16. Annual Report 2017/2018

#### COMPASSIONATE PALLIATIVE CARE

- . Community Day Program
- Volunteer Visiting Program
- Residential Hospice

WHEN THERE IS

**MAKING MEMORIES COUNT** 

PATTISON

EMP HOSPICE

111

N

- Bereavement Support
- . Camp Erin Hamilton

# THANK YOU!

We are honoured to have the support from local business', community organizations, and individuals who raise money independently for the Hospice. From car washes to corporate dunk tanks, the effort and organization does not go unnoticed and we are so grateful for your dedication as an ambassador for the Hospice.

# DONATIONS THROUGH **COMMUNITY EVENTS**:

- · Albion Falls Block Party
- $\cdot$  Party with Purpose
- $\cdot$  Ultimate Software Corporate Drive
- · Lemonade booth at Winona Peach Festival run by Megan Groves and the Groves Family
- · Rockin' for Hospice
- $\cdot$  Stoney Creek Firefighters Car Wash
- $\cdot$  100 Men Who Give a Damn
- $\cdot$  100 Women Who Care
- · Various Church Groups
- · Trios College Students Bake Sale
- $\cdot$  Packer's Trackers Quarter Auction
- $\cdot$  Paramount Pharmasave Bake and Penny Sale
- $\cdot$  Oak Gables Golf Tournament
- $\cdot$  Nie Spa Holiday Extravaganza



TRUDY COWAN Manager of Events and Community Engagement



# **THANK YOU!**

Thank you to our 2017/2018 Volunteers! Below is a list of those who enter their volunteer hours but we thank all volunteers who give of their time to helping families in our community.

Chez-Lynn Abbott Harlee-Jean Alexander Linda Allen **Stephanie Angell** Andy Atkinson Marjorie Bentley Lou-Ann Bick Joyce Bishop Joshua Black Meagan Blackwood Beatrice Boahene Sheryl Boblin John Bonk Carla Borstad Klassen Kyrsten Boucher Frances Bowles Christine Boyd Shawn Boyd Walter Boyd Tanya Brkic **Eleanor Brown** Carrie Browne Deborah Byrne Valerie Cameron Tammy Camposilvan Angela Canci JoAnne Chalifour Brandon Chan

Nicole Fraser Laura Chiappetta Adam Christopher Sandy Gagich Karen Galer Jordan Cifani Ryan Cipolla Molly Gao Everett Colburne Chris Garner Antheia Cooke Rita Giglia Alanna Courtright Nena Gjantar Ankie Cowan Lynn Grant Mary Crockett Mike Gravina Stephen Crockford Linda Greenway Janie Davis **Darlene Groves** Alise de Bie Megan Groves Susan DeLulio Samuel (Sam) Grundy Cassandra DePaiva Mary Ellen Hall Andrea Dermody Leni Haveman Trudy Deys Mike Hayward Paula Dickson Darlene Hayward Lauren Dietrich Sue Heathley Carol Donaldson Chris Henderson Elizabeth Dougherty **Finley Henderson** Brenda Dowd Vanessa Henry Norah Hickey Brendan Dowd Patti Dudek Chervl Hill Marije Hoffman Yvonne Falla Cornelia Hogeterp Camille Fedorkow Deborah Finlay Marie Holland Kayla Follington Michael Hooghiem Sue Fowler Margaret Hudson

Kim Hummell Fred Hussey Cherie Jackson Brian Johnston Neel Katarey Karen Kelly Margaret Kenny Janis Kent Kathie Kielb Karen Kiely Josephine Knott Andy Korosi Jason Kovacs Anne Kozlowski **Richard Kranstz** Suzanne Labelle Audrey Labute Liz Laing Anne Lech Rosanne Leddy Michele Legault Abbey Leyland Cindy Li Debbie Lindeman Doris LoPresti Sandra Lucas Adrienne Lucas-Norris Chris Luk

**Emily Lukowicz** Helen Lund Alyssa Mabee **Kirsten MacAulay** Celia MacKenzie Loretto Mahony Julia Masterson Duncan McCallum Nicole McCallum Laura McCutcheon Rachelle McGuire Florence McLaughlin Charles McMillan Cathy McNeil Alan McQueen Joyce Melhado Leslie Milburn Melva Miller Susan Miller Julie Morelli Suzanne Morgan Robert (Rob) Morton Alida Mosselman Don Munro Shannon Murphy Sylvia Murphy Jean Murray Eileen Nagtegaal

Janet Nagy Kristina Nedelka Mary Nolan Yolisa Nongauza Susan Oliver Andrew Osyany Sue Osyany Jean Packer Cassandra Pakula Ryan Pakula Susan Parkinson Jessica Parrington Karen Partridge Daphne Payne Lydia Penner Andrew Petruccelli Susan Petruccelli Nora Pettipas Rose Philip Laura Pinter Patricia Pugh Mary Quinn Ericca Racette **Roxanne Rapedius Richard Reble** Luxie Rego Elizabeth Repa Norah Rigley

**THANK YOU!** TO THE OTHER MEMBERS OF OUR HOSPICE TEAM:

Steven Rivers Kathleen Roberts Linda Robson Bonnie Roe Joyce Ross Chelsea Rothwell Jean Ryan Aron Safranyos Patrick Salwierz Marion Schoeman Fran Scott Karen Scott Pat Simmons Dorothy Skalnek Andrea Smith Chris Smith Kennedy Smith Mary Smith Peter Sona Camille Soo Lum Susan Spence Doreen Stallard Christianne Stephens Helene Strecker Julia Tai Peggy tenBrinke Maureen Tilson-Dyment Josie Toito

Coco Toth Selv Trail **Brooke Tuck** Carol Turner Victoria Van Allen Sara VanBarneveld Harmen Vander Meulen Gerda Vander Meulen Grace Vanderwoude Fiona Verrall Katarina Vucic Geoff Walker Susan Walker Jennifer Wall Cindy Wang Pat Ward Shania Wardrope Jackie Watt Ruby Wen Michelle Williams Susan Williams **Bobby Wilson MadisonWorth** Dominic Wozniak Petra Wupperman Maria Zampieri Lesley Zaroski Paul Zucchet

This list does not include Camp Erin Volunteers, Mohawk Massage Students, NIE Spa, Event Committee Members or Board Members.



**MELISSA HOWES**, Pavroll/Administration Coordinator



**BRUCE THOMSON** Building & Maintenance Team

Not pictured is Ed Moriarity, Building & Maintenance Team



LYNDA **KAREN NOWICKI** Buildina & Senior Administrative Maintenance Team Assistant

NORMA LUISON. Manager of Finance

## **Compassionate Hospice Palliative Care**



COMMUNITY DAY HOSPICE & VISITOR VOLUNTEER | GRIEF/BEREAVEMENT | RESIDENTIAL CARE | PALLIATIVE EDUCATION